

*south carolina hospital association*

*new ceo guide*



# *about scha*

South Carolina Hospital Association is a private, not-for-profit organization made up of some 100 member hospitals and health systems and about 900 personal members associated with our institutional members. The South Carolina Hospital Association was created in 1921 to serve as the collective voice of the state's hospital community. The Association is proud to be a part of the state's hospital industry, adding value to hospitals' efforts to care for the people of South Carolina. By helping to keep South Carolina's hospitals healthy, we are helping to keep our state healthy.

## **Our Mission**

SCHA's mission is to support its member hospitals in creating a world-class health care delivery system for the people of South Carolina by fostering high quality patient care and serving as effective advocates for the hospital community.

## **Our Vision**

South Carolina's hospitals will be national leaders in improving the quality and safety of patient care, and SCHA will be a national leader in advocacy.

## **Our Credo**

We are stronger together than apart.

# board of trustees

<b>Trustee Category from Bylaws</b>	<b>Current Officeholder</b>	<b>Hospital</b>	<b>Term Expires</b>
Chairman	Rick Toomey	Beaufort Memorial	2015 Annual Meeting
Immediate Past-Chairman	Rich D'Alberto	GHS Laurens	2015 Annual Meeting
Chairman-Elect	Bill Manson	AnMed Health	2015 Annual Meeting
Treasurer	Lisa Montgomery	MUSC	2016 Annual Meeting
12 At-large Board Members	Janice Dabney	Springs Memorial Hosp.	2015 Annual Meeting
	Paul Johnson	Greenville Memorial	2015 Annual Meeting
	Jim Pfeiffer	Self Regional HC	2015 Annual Meeting
	Norm Rentz	Cannon Memorial Hosp.	2015 Annual Meeting
	Anthony Jackson	HealthSouth Columbia	2016 Annual Meeting
	Mark O'Neil	Hilton Head Hospital	2016 Annual Meeting
	Rich Osmus	Abbeville Area Medical	2016 Annual Meeting
	Jamie Thomas	HCA SE Atlantic Division	2016 Annual Meeting
	Pat Cawley, M.D.	MUSC	2017 Annual Meeting
	Phil Clayton	Conway Medical Center	2017 Annual Meeting
	Mark Nantz	Bon Secours St. Francis	2017 Annual Meeting
	Donna Isgett	McLeod Health	2017 Annual Meeting
AHA RPB Chairman	Bruce Bailey	Georgetown Hosp. Sys.	December 31, 2015
AHA RPB Delegate	Chuck Beaman	Palmetto Health	December 31, 2015
AHA RPB Alternate Delegate	Matt Severance	Roper Hospital	December 31, 2015
2 Hospital Trustees	Ed Norris	Georgetown Hospital Sys.	2015 Annual Meeting
	Dan Jones	Lexington Medical Center	2015 Annual Meeting
1 Physician	Marion Burton, M.D.	USC Specialty Clinics	2015 Annual Meeting
<b>Non-Voting Members</b>			
AHA Representative	Tom Deweese	American Hospital Assoc.	Ongoing
SMLC Representative	Ed Catalano, M.D.	Palmetto Health	Until Successor Elected
SCONL Representative	Tina Jury	AnMed Health	December 31, 2014
Chairman Emeritus	John Miller	AnMed Health	Ongoing
Chairman Emeritus	Tom Dandridge	Regional Med. Orangeburg	Ongoing
Chairman Emeritus	David Dunlap	Roper St. Francis	Ongoing

# *scha standards of behavior*

In the spring of 2012, a diverse team of South Carolina Hospital Association employees developed the following Standards of Behavior based on SCHA's five core values: excellence, accountability, teamwork, professionalism and integrity. These standards define the behaviors that our members and the entire SCHA community can expect from all SCHA employees. The South Carolina Hospital Association's Standards of Behavior align our actions and attitudes with our mission, vision and values. These standards are employee-driven, leadership-supported guidelines that help us ensure a positive work environment.

## **Excellence**

Excellence begins with a commitment to the highest standards of behavior. Each of us is responsible for SCHA's success and makes an ongoing pledge to abide by our values of excellence, accountability, teamwork, professionalism and integrity.

- Treat every person as if he or she is the most important individual in our organization
- Welcome others to my meeting area with eye contact, a smile and a friendly greeting
- Show others that I value their time by starting and ending meetings on time
- Respond to others in a timely manner
- Thank members for trusting SCHA to serve them and meet their needs

## **Accountability**

Accountability describes our responsibility to own and learn from our failures and to celebrate our successes.

- Be prompt and prepared for work and bring a positive attitude
- Take responsibility for making sure that my words, actions, behaviors and decisions reflect positively on SCHA, my coworkers and the rest of the SCHA community

- Strive to exceed expectations in order to provide consistency in quality of service
- Respect and protect any confidential information received from within the SCHA community, patients, and other sources
- Realize that attitudes, words, vocal tone and volume, body language, facial expressions, and actions have tremendous power and use this information to influence positive interactions and outcomes
- Hold myself and others accountable to the values of SCHA

## **Teamwork**

Teamwork describes how we all work together with courtesy, respect, communication, cooperation, and support toward common goals.

- Be proactive in identifying opportunities and solutions for organizational growth and improvement
- Recognizing that we all face challenges at work, commit to helping others succeed
- Ask my teammate(s) for assistance when I am overloaded and need their help
- Request information and follow through with my commitments in a timely fashion
- Serve as a resource to my team and other departments as needed



- Be accountable for information discussed during staff meetings
- Consider the impact of my work on my team and on other teams, and share relevant information as appropriate
- Recognize teams and individuals when they demonstrate outstanding performance or behavior

## Professionalism

Professionalism is about how you represent yourself, the value you place on yourself and others, and how you apply your knowledge and skills.

- Treat everyone in the SCHA community with sensitivity to diversity in culture, age, gender, disability, social and economic status, sexual orientation, and other personal characteristics without discrimination, bias or harassment
- Know and abide by SCHA's dress code policy
- Wear my name badge in any environment in which I need to be identified as an SCHA employee
- Be a constant learner and share learning opportunities
- Interact with members of the SCHA community in a helpful and supportive fashion with respect and recognition of the roles played by each individual

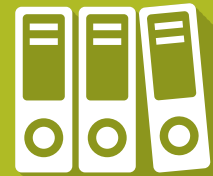
- Address my issues and concerns timely, directly and professionally with the person who can solve the problem
- Strive to maximize SCHA brand deposits and minimize brand withdrawals

## Integrity

Integrity is the foundation for everything we do. Integrity and character build trust, and integrity is the basis of leadership and interpersonal relationships. It is doing the right thing even when no one is watching.

- Be accountable for my actions
- Be honest and reliable
- Have the courage and discipline to do the right thing
- Set a good example
- Apologize for problems or inconveniences and initiate actions to resolve them
- Comply with all applicable laws, regulations and organizational policies
- Be a good steward of our personnel, financial and material resources

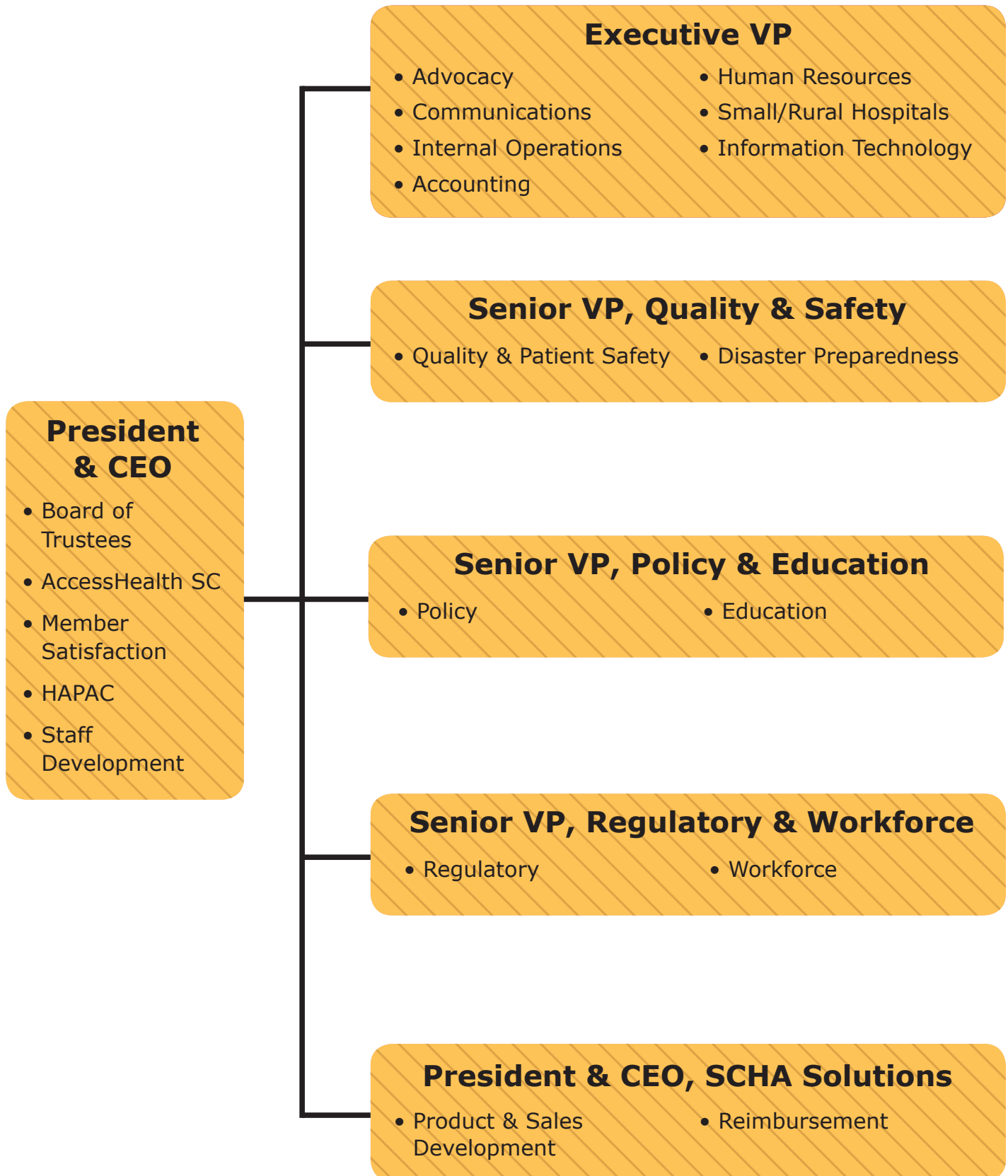
# reference guide



<u>Hospital/System</u>	<u>Address</u>	<u>Phone</u>	<u>Administrator/CEO</u>	<u>Beds</u>
Abbeville Area Medical Center	420 Thomson Circle, Abbeville, 29620	864.366.5011	Richard D. Osmus	25
Aiken Regional Medical Centers	302 University Pkwy, Aiken, 29801-2792	803.641.5000	Carlos Milanes	230
Allendale County Hospital	Hwy 278 West, Fairfax, 29827-0218	803.632.3311	Lari Gooding, MBA	25
AnMed Health	800 North Fant St, Anderson, 29621	864.512.1000	William T. Manson, III, FACHE	
AnMed Health Medical Center	800 N Fant St, Anderson, 29621-5708	864.512.1000	William T. Manson, III, FACHE	461
AnMed Health Rehabilitation Hospital	1 Spring Back Way, Anderson, 29621-2676	864.716.2600	Michele M. Skripps, RN,CCM	45
AnMed Health Women's and Children's Hospital	2000 East Greenville St, Anderson, 29621-1580	864.512.1000	William T. Manson, III, FACHE	72
Baptist Easley Hospital	200 Fleetwood Dr, Easley, 29640	864.442.7200	Michael Batchelor	109
Beaufort Memorial Hospital	955 Ribaut Rd, Beaufort, 29902-5454	843.522.5200	Richard K. Toomey, DHA,FACHE	197
Bon Secours St Francis Health System, Inc	1 St Francis Dr, Greenville, 29601	864.255.1000	Mark S. Nantz, FACHE	
Bon Secours St Francis Hospital	2095 Henry Tecklenburg Dr, Charleston, 29414-5734	843.402.1000	Allen P. Carroll	204
Cannon Memorial Hospital	123 WG Acker Dr, Pickens, 29671-0188	864.878.4791	Norman G. Rentz	55
Carolina Pines Regional Medical Center	1304 W Bob Newsom Hwy, Hartsville, 29550-4170	843.339.2100	J. Timothy Browne, FACHE	116
Carolinas Hospital System	PO Box 100550, Florence, 29501-0550	843.674.5000	Darcy Craven	
Carolinas Hospital System - Florence	805 Pamplico Hwy, Florence, 29501-0550	843.674.5000	Darcy Craven	310
Carolinas Hospital System-Marion	2829 E Hwy 76, Mullins, 29754-6035	843.431.2000	Ronnie Daves	124
Chester Regional Medical Center	One Medical Park Dr, Chester, 29706-9776	803.581.3151	Page Vaughan	82
Chesterfield General Hospital	711 Chesterfield Hwy, Cheraw, 29520-7002	843.537.7881	Jeff Reece, RN,MSN,MBA	59
Clarendon Memorial Hospital	10 E Hospital St, Manning, 29102-0550	803.435.8463	Richard Stokes, FHFMA,CPA	81
Coastal Carolina Hospital	1000 Medical Center Dr, Hardeeville, 29927	843.784.8000	Bradley Talbert, FACHE	41
Colleton Medical Center	501 Robertson Blvd, Walterboro, 29488-5714	843.782.2000	Bradley M. Griffin	135
Conway Medical Center	300 Singleton Ridge Rd, Conway, 29526-0829	843.347.7111	Philip A. Clayton	210
East Cooper Medical Center	2000 Hospital Dr, Mount Pleasant, 29464	843.881.0100	Jason Alexander, FACHE	130
Edgefield County Hospital	300 Ridge Medical Plaza, Edgefield, 29824-0590	803.637.3174		25
Fairfield Memorial Hospital	PO Box 620, Winnsboro, 29180-0620	803.635.5548	Michael Williams	25
Gaffney Medical Center	1530 N Limestone St, Gaffney, 29340-4738	864.487.4271	Page Vaughan	125
Georgetown Hospital System	606 Black River Road, Georgetown, 29440	843.527.7000	Bruce P. Bailey	
Georgetown Memorial Hospital	PO Drawer 421718, Georgetown, 29442-1718	843.527.7000	Suzanne C. Doscher	131
GHS Laurens County Memorial Hospital	22725 Hwy 76 E, Clinton, 29325-0976	864.833.9100	Richard E. D'Albarto, FACHE	76
GHS Oconee Memorial Hospital	298 Memorial Drive, Seneca, 29672-9499	864.882.3351	Hunter Kome	169
Grand Strand Regional Medical Center	809 82nd Pkwy, Myrtle Beach, 29572-4611	843.692.1000	Mark Sims	219
Greenville Health System	701 Grove Rd, Greenville, 29605-4295	864.455.7000	Michael C. Riordan	
Greenville Memorial Hospital	701 Grove Rd, Greenville, 29605-5601	864.455.7000	Paul Johnson	845
Greenwood Regional Rehabilitation Hospital	1530 Parkway, Greenwood, 29646	864.330.1800		34
Greer Memorial Hospital	830 S Buncombe Rd, Greer, 29650-1521	864.797.8000	John F. Mansure, FACHE	82
Hampton Regional Medical Center	595 W Carolina Ave, Varnville, 29944-0338	803.943.2771	Dave H. Hamill	32
HealthSouth Rehab Hospital Charleston	9181 Medcom St, Charleston, 29406-9168	843.820.7777	Troy Powell	46
HealthSouth Rehab Hospital Columbia	2935 Colonial Dr, Columbia, 29203-6811	803.254.7777	Anthony Jackson	96
HealthSouth Rehab Hospital Florence	900 E Cheves St, Florence, 29506-2704	843.679.9000	Jill W. Strawn, PT	88
HealthSouth Rehab Hospital Rock Hill	1795 Dr Frank Gaston Blvd, Rock Hill, 29732	803.326.3605	Britton Phelps	40
Hillcrest Memorial Hospital	729 S E Main St, Simpsonville, 29681-3280	864.967.6100	Eric S. Bour, MD,FACS	43
Hilton Head Hospital	25 Hospital Center Blvd, Hilton Head Island, 29926-2738	843.681.6122	Jeremy Clark	93
InterMedical Hospital of SC Inc	1330 Taylor St, 7th Floor, Columbia, 29201	803.296.5425	Armando E. Colombo	35
KershawHealth	1315 Roberts St, Camden, 29020-7003	803.432.4311	Terry J. Gunn, FACHE	121
Keystone Substance Abuse Services	199 S Herlong Ave, Rock Hill, 29732-6437	803.324.1800	Janet F. Martini	14
Lake City Community Hospital	258 N Ron McNair Blvd, Lake City, 29560	843.374.2036	H. E. McCutcheon	48
Lexington Medical Center	2720 Sunset Blvd, West Columbia, 29169-4800	803.791.2000	Michael J. Biediger, FACHE	384
Lexington/Richland ADA Council	2711 Colonial Drive, Columbia, 29203	803.726.9301	Gayle Aycock	40

McLeod Loris	3655 Mitchell St, Loris, 29569-9601	843.716.7000	Dick Tinsley	105
McLeod Medical Center Darlington	701 Cashua Ferry Rd, Darlington, 29540-1859	843.777.1100	Pat Godbold	72
McLeod Medical Center Dillon	301 E Jackson St, Dillon, 29536-2509	843.774.4111	Deborah D. Locklair, FACHE	79
McLeod Regional Medical Center	555 E Cheves St, Florence, 29502-0551	843.777.2000	Marie Segars	453
McLeod Seacoast Hospital	4000 Hwy 9 E, Little River, 29566-7833	843.390.8100	Dick Tinsley	50
Moncrief Army Community Hospital	4500 Stuart St, Ft Jackson, 29207-5702	803.751.2160	Traci E. Crawford, Col	142
Mount Pleasant Hospital	3500 Hwy 17 N, Mount Pleasant, 29466-9123	843.606.7000	John Sullivan, FACHE	85
MUSC Medical Center	169 Ashley Ave, Charleston, 29425-3320	843.792.2300	Patrick J. Cawley, MD,MHD,FACHE	709
Newberry County Memorial Hospital	2669 Kinard St, Newberry, 29108-0497	803.276.7570	Bruce Baldwin	90
North Greenville Hospital	807 N Main St, Travelers Rest, 29690-0628	864.455.9206	Paul Johnson	45
Palmetto Health	PO Box 100168, Columbia, 29202-3168	803.296.2100	Charles D. Beaman, Jr.	
Palmetto Health Baptist	1330 Taylor St, Columbia, 29220	803.296.5010	Gregory B. Gattman	467
Palmetto Health Baptist Parkridge	400 Palmetto Pkwy, Columbia, 29212	803.907.7110	Sarah Kirby, RN,MSN,NE-BC,FACHE	78
Palmetto Health Richland	5 Richland Medical Park Dr, Columbia, 29203-6897	803.434.7000	Jay D. Hamm	649
Palmetto Lowcountry Behavioral Hlth LLC	2777 Speissegger Dr, Charleston, 29405	843.747.5830	Shari Baker	80
Patewood Memorial Hospital	175 Patewood Dr, Greenville, 29615	864.797.1089	Beverly Haines, RN, MNEd, NE-BC	72
Pelham Medical Center	250 Westmoreland Rd, Greer, 29651-9013	864.530.6000	Anthony Kouskolekas, FACHE	48
Piedmont Medical Center	222 S Herlong Ave, Rock Hill, 29732	803.329.6829	William J. Masterton	288
Providence Hospital	2435 Forest Dr, Columbia, 29204-2098	803.256.5300	Terrence Kessler	258
Providence Hospitals	2435 Forest Dr, Columbia, 29204-2098	803.256.5300	Terrence Kessler	
Providence Orthopedic Hospital	120 Gateway Corp Blvd, Columbia, 29203	803.865.4500	Terrence Kessler	74
Ralph H Johnson VA Medical Ctr	109 Bee St, Charleston, 29401-5799	843.577.5011	Scott R. Isaacks, FACHE,MBA,FAAMA	145
Rebound Behavioral Health, LLC	134 East Rebound Rd, Lancaster, 29720	803.313.3700	George Boykin	42
Regency Hospital of South Carolina, Florence	121 E Cedar St, Florence, 29506	843.661.3481	Amy Metz	40
Regional Medical Center	3000 Saint Matthews Rd, Orangeburg, 29118-1499	803.395.2200	Thomas C. Dandridge	286
Roger C Peace Rehabilitation Hospital	701 Grove Rd, Greenville, 29605-4272	864.455.7716	Stan Healy, MBA, NHA, FACHE	53
Roper Hospital	316 Calhoun St, Charleston, 29401-1125	843.724.2000	Matthew J. Severance, FACHE	453
Roper St Francis	125 Doughty Street Ste 760, Charleston, 29403	843.724.2000	David L. Dunlap, FACHE	
Self Regional Healthcare	1325 Spring St, Greenwood, 29646-3875	864.725.4111	James A. Pfeiffer, FACHE	358
Shriners Hospitals for Children	950 W Faris Rd, Greenville, 29605-4277	864.271.3444	Randall R. Romberger	50
Spartanburg Hospital for Restorative Care	389 Serpentine Dr, Spartanburg, 29303-3074	864.560.3263	Anita M. Butler	97
Spartanburg Regional Healthcare System	101 E Wood St, Spartanburg, 29303-3072	864.560.6000	Bruce Holstien	
Spartanburg Regional Medical Center	101 E Wood St, Spartanburg, 29303-3072	864.560.6000	Bruce Holstien	540
Spartanburg Rehabilitation Institute	160 Harold Fleming Crt, Spartanburg, 29303	864.594.9600	Richard Schulz, III	28
SpringBrook Behavioral Health System	1 Havenwood Ln, Travelers Rest, 29690	864.834.8013	Mike Rowley	20
Springs Memorial Hospital	800 W Meeting St, Lancaster, 29720-2298	803.286.1214	Janice Dabney	217
ST FRANCIS downtown	1 St Francis Dr, Greenville, 29601-3998	864.255.1000	Mark S. Nantz, FACHE	245
ST FRANCIS eastside	125 Commonwealth Dr, Greenville, 29615-4880	864.675.4003	Mark S. Nantz, FACHE	93
Summerville Medical Center	295 Midland Pkwy, Summerville, 29485-8104	843.832.5000	Lisa Valentine	94
The Carolina Center for Behavioral Health	2700 E Phillips Rd, Greer, 29650-4816	864.235.2335	John Willingham	112
Three Rivers Behavioral Health	2900 Sunset Blvd, West Columbia, 29169-3422	803.796.9911	Elyssia Lowe-Narayan	98
Tri-County Commission on Alcohol/Drug Abuse	910 Cook Rd, PO Box 1166, Orangeburg, 29118	803.536.4900	Mike Dennis, CACII,NCACI,LPC	0
Trident Health	9330 Medical Plaza Dr, Charleston, 29406	843.797.7000	Todd Gallati, FACHE	
Trident Medical Center	9330 Medical Plaza Dr, Charleston, 29406-9195	843.847.4000	Todd Gallati, FACHE	296
Tuomey Healthcare System	129 N Washington St, Sumter, 29150-4983	803.774.9000	Michael Schwartz	283
Vibra Hospital of Charleston	1200 Hospital Dr, Mount Pleasant, 29464-3251	843.375.4000	Peter Miller	59
Waccamaw Community Hospital	4070 Hwy 17 Bypass, Murrells Inlet, 29576	843.652.1000	Suzanne C. Doscher	167
Wallace Thomson Hospital	322 W South St, Union, 29379-0789	864.301.2000	Paul R. Newhouse	143
Williamsburg Regional Hospital	500 Nelson Blvd, Kingstree, 29556-0568	843.355.8888	Sharon Poston	25
Wm Jennings Bryan Dorn VA Med Ctr	6439 Garners Ferry Rd, Columbia, 29202-1639	803.776.4000	Timothy McMurry	216

# *scha organization*





**Thornton Kirby,  
President & CEO**

- Senior Management
- Melanie Whitfield
- Melanie Matney
- Elizabeth Burt (HAPAC)

**Allan Stalvey, Executive VP**

- Elizabeth Powers
  - Schipp Ames
  - Tammy Pope
- Elizabeth Burt
- Patti Smoake
  - Eva Foussat
  - Sara Lamberson
- Barney Osborne
- Michelle Edenfield
- Sandi Lee
  - Jaime Garcia
  - Stephanie Hudson
  - David Spink
  - Katrina Peaks
- Diane Paschal
  - Carmen Goulet
- Roz Goodwin

**Dr. Rick Foster, Senior VP, Quality & Safety**

- Karen Reeves
- Lorri Gibbons
  - Rosemary Thompson
  - Aunyika Moonan
  - Laura Cole
  - Diana Zona
  - Ana Gallego
  - Hardy Childers

**Jim Head, Senior VP, Policy & Education**

- Roz Goodwin
- Jen Wright
- Emily O'Sullivan
- Sue Alvarez
- Lara Hewitt
  - Erin Watson
- Lucy Marcum
  - Suzanne Jordan
  - Don Frost
- Melanie Whitfield

**Jimmy Walker, Senior VP, Regulatory & Workforce**

- Kim Wooten

**Tommy Cockrell, President & CEO, SCHA Solutions**

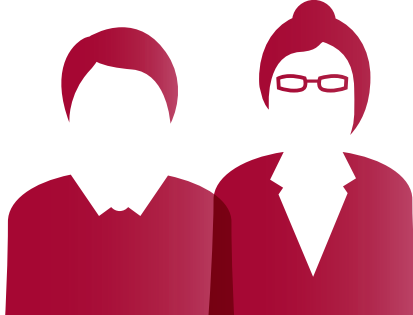
- Carmen Goulet
- Sherry Kolb
  - Mary Hook
  - Janice Berger



*committees*



*&*



*councils*



**SCHA**

**SCHA Board Committees**

- Executive Committee
- Bylaws Committee
- Nominating Committee
- Operations & Audit Committee

**SCHA Councils/Committees**

- AccessHealth SC Advisory Panel
- Behavioral Health Council
- Legislative Committee
- Policy Council
- Quality Advisory Council
- Reimbursement Council
- Senior Medical Leadership Council (with SCMA)
- Small & Rural Hospital Council
- Workforce Advisory Council

**SCHA Work Groups**

- Birth Outcomes Initiative
- CON Workgroup
- Data Management Committee
- Patient Dumping Workgroup
- Perinatal Workgroup
- Price Transparency Task Force

**SCHREF**

SCHREF Board

**SCHA  
Solutions**

SCHA Solutions Board Executive Committee

**HAPAC**

HAPAC Board



# *personal membership groups*



<b>PMG</b>	<b>Contact</b>	<b>Email Address</b>	<b>Phone</b>
SC Chapter of the American Society for Healthcare Risk Management	Karen Reeves	kreeves@scha.org	803.744.3524
SC Healthcare Human Resources Association	Jimmy Walker	jwalker@scha.org	803.744.3527
SC Organization of Nurse Leaders	Lorri Gibbons	lgibbons@scha.org	803.744.3549
SC Society for Healthcare Emergency Management	Kim Wooten	kwooten@scha.org	803.744.3527
SC Society for Hospital Fund Development	Jimmy Walker	jwalker@scha.org	803.744.3527
SC Healthcare Recruiters Network	Jimmy Walker	jwalker@scha.org	803.744.3527
SCHA Chaplains' Society	Karen Reeves	kreeves@scha.org	803.744.3524
SC Society of Hospital Directors of Volunteer Services	Erin Watson	ewatson@scha.org	803.744.3512
SC Society of Hospital Engineers	Kim Wooten	kwooten@scha.org	803.744.3527
SC Society of Hospital Materials Management	Tommy Cockrell	tcockrell@scha.org	803.744.3527
Society of Managed Care Professionals	Jim Head	jhead@scha.org	803.744.3507
SC Association of Hospital Auxiliaries	Erin Watson	ewatson@scha.org	803.744.3512
SC Executive Assistants in Healthcare	Melanie Whitfield	mwhitfield@scha.org	803.744.3542

# 2014 sponsors



## diamond



## platinum



## gold

