

Thank you for taking your time to answer these questions regarding your facility and your level of engagement and satisfaction with SDAHO.

Governance Structure and Representation

The following questions relate to SDAHO's governance structure. (5 = "Strongly Agree"; 1 = "Strongly Disagree")

1. a) Current structure of the Board represents the diversity of SDAHO membership.

 b) What changes would you recommend in Board structure?
2. Current term for Board members is three years. This term is appropriate.
3. SDAHO has four Districts that meet quarterly.
 - Districts allow for active involvement of members who are not serving on the Board?
 - Districts serve as an effective platform to provide input / recommendations to the Board?
 - Number of District meetings per year is appropriate?
 - District agendas are timely and relevant to current issues?
4. SDAHO has eight Councils that generally meet three times per year. Councils include Acute Care, Clinic and Medical Providers, Governance, Home Care, Long Term Care, Patient Safety and Quality, Public Policy, Reimbursement.
 - Councils allow for active involvement of members who are not serving on the Board?
 - Councils serve as an effective platform to provide input / recommendations to the Board?
 - Number of Council meetings per year is appropriate?
 - Council agendas are timely and relevant to current issues?
5. a) Do you employ any medical staff (physician, NP, PA)? Yes/No

 If "Yes", approximately what percentage (%) of your medical staff is employed?

 b) Given the increasing number of employed medical staff, should SDAHO expand its support in this area? Yes/No

Services

The following questions relate to SDAHO's services. (5 = "Excellent" or "Strongly Agree"; 1 = "Poor" or "Strongly Disagree")

6. a) How would you describe SDAHO's effectiveness in the following areas?
 - Understanding of your issues and priorities.
 - Responsiveness to your issues and priorities.
 - Helping you with your issues and priorities.

b) What should SDAHO do to achieve an excellent rating?
7. How is SDAHO's performance in delivering the following services?
 - Federal Advocacy
 - State Advocacy
 - Quality and Patient Safety Initiatives
 - Communication and Information
 - Data Services
 - Education and Conferences
 - Workforce Planning and Development
8. Please describe your perception of SDAHO related to the following.
 - Understanding of where health care is going
 - Leadership in policy development
 - "Clout" as a political advocate on statewide issues
 - Ability to mobilize grassroots support
 - Providing a neutral forum for health care leaders to exchange views
 - Availability of pertinent education and conferences
 - Responsiveness of professional staff
 - Source of timely, useful information
9. a) SDAHO effectively supports your efforts in improving the overall patient experience.

b) Please share specific examples/suggestions.

Communications

The following questions relate to SDAHO's communications. (5 = "Extremely Valuable" or "Excellent"; 1 = "Not Valuable At All" or "Poor")

10. Please rate the value you place on each of SDAHO's communication methods.

- The Unified Voice (weekly newsletter)
- Advocacy Alerts
- ELeg Update (advocacy newsletter)
- Member Visits
- Direct EMail
- Website
- Printed Materials

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Value of Membership

The following questions relate to SDAHO's overall performance and value. (5 = "Excellent"; 1 = "Poor")

12. a) How would you rate SDAHO's performance in engaging with you and your organization?

b) What change can SDAHO do to improve / increase your engagement?

13. a) Overall, how would you rate SDAHO's performance?

b) What should SDAHO do to achieve an excellent performance rating?

14. a) Overall, how would you rate the value of membership in SDAHO?
- b) What single change would you suggest to increase the overall value?
15. Are there any other questions you would have liked us to ask?

Thank you very much for taking the time to complete this survey!

